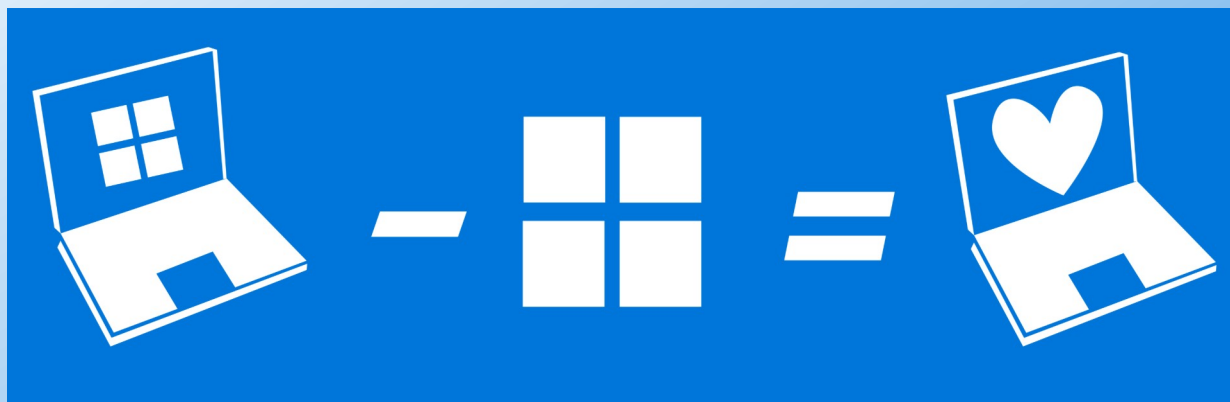




Refund4Freedom: Freedom to Choose, Right to a Refund

#Refund4Freedom #GetYourWindowsRefund

7th November 2025 · Refund4Freedom

Contacts: segreteria@linux.it, [#refund4freedom:matrix.org](https://matrix.org)



Agenda

- **Idea of the Campaign**
- **Refund4Freedom & Device Neutrality**
- **Luca Bonissi, Live testimonial**
- **How to contribute to Refund4Freedom?**



FOSDEM 2023



Screenshot from a personal Video @FOSDEM 2023 CC BY 4.0





Hai comprato un nuovo
PC e hai pagato la licenza
Windows ma non hai
intenzione di usarlo?

**CHIEDI IL RIMBORSO DEL SISTEMA
(IN)OPERATIVO!**

The "Windows Tax" has artificially increased hardware prices for users of GNU/Linux by a mandatory payment to Microsoft even though no Microsoft software is being used on these machines. The reason: almost any computer and laptop is bundled with a Microsoft Windows licence. Details on how you can prevent to pay money for non-free software licenses are not easy to find, there is no central repository to allow people gather and share their information with the process. Changing that is the purpose of this page.

Indice

1. Short guide
 1. Buy hardware with Free Software pre-installed or without non-free software
 2. Find out which license you are dealing with
 3. Do not start Microsoft Windows
 4. Reject your software license
 5. Argue the case
 6. Report
 7. Donate part of the refund
2. Information for specific countries
3. Other resources

Short guide

First of all. Please in all your e-mails and in all your phone calls be polite, calm but persistent. Understand that you might be the first one with this request and that this process takes longer and most employees in the companies might not have a clue what you are talking about.

It is also likely **that you will not get a refund**, nevertheless you help us to improve the situation in the long run. (Thanks to all the people who wrote down

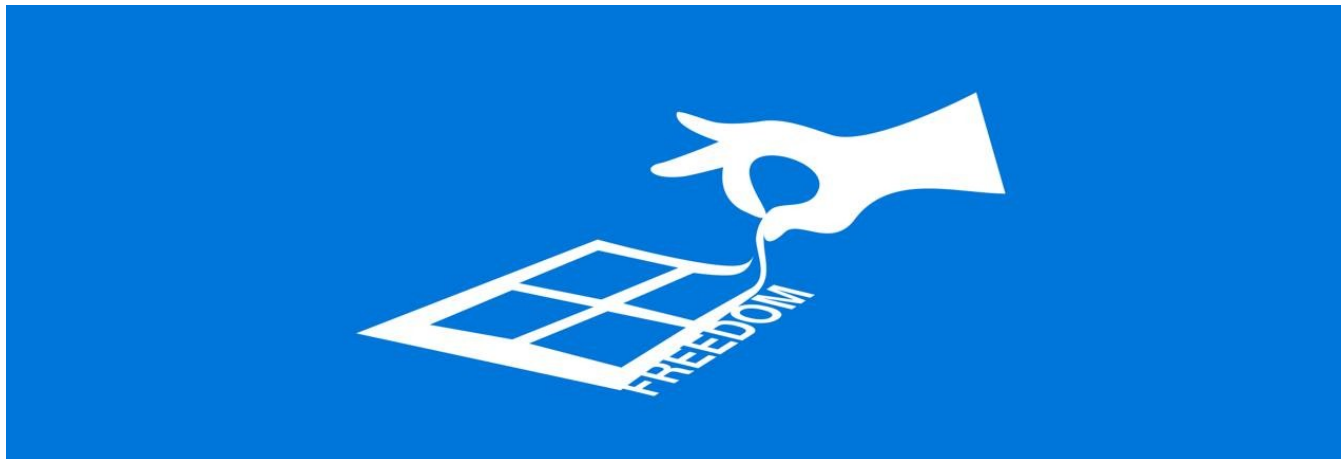
Refund4Freedom & Device Neutrality



1. **Software Freedom**
2. **No Lock-In**
3. **End-User Control Over Data**



Demands



- 1. Not to impose specific software**
- 2. Transparent pricing**
- 3. Hassle-free refunds**

Luca Bonissi



9 Refund cases
5 Manufacturers

Live Testimony



How can you contribute to Refund4Freedom?



Ask for a Refund!

**Report your experience to Antitrust AGCM (Autorità
Garante della Concorrenza e del Mercato)**

How to ask for a Refund?



Get in touch to get help!



segreteria@linux.it

contact@fsfe.org



Other ways to support Refund4Freedom?



- 1. Spread the word**
- 2. Buy from ,ethical suppliers' (LinuxSì.com)**
- 3. Help us improve this website**

Refund4Freedom



Get your Windows license
refund now!

refund4freedom.org/

Don't pay for software
that you don't want!

- ◆ Devices like laptops and smartphones should be neutral in relation to the software they run.
- ◆ Manufacturers and vendors should not have the right to impose specific operating systems.
- ◆ When requesting a refund, the process should be easy, quick and straightforward.



Request your license
refund

1. Start up the PC and take pictures
2. Contact the customer service
3. Negative answer? Send our Refund Form to the manufacturer
4. Report your experience



An initiative by:



Support our work, support Software Freedom!



Support the Italian Linux Society (ILS)



Support the Free Software Foundation Europe (FSFE)



Thank you!

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